

## Komatsu Forklift

Komatsu Forklift U.S.A. Inc., an affiliate of the Komatsu Ltd. family, has an encouraging reputation for building robust and reliable lift trucks. They are known globally as a business who has a proud heritage and who maintains a benchmark of quality in equipment manufacturing and intention.

Komatsu Forklift U.S.A., Inc., a division of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains faithful to their promise of helping to build a healthier tomorrow. The company heritage dates back to 1921, when Komatsu, Ltd started out in Japan as a maker of mining and construction equipment. Very soon the company grew into an industry leader and was accountable for building Japan's first modern bull dozer and farm tractor.

Over the previous couple decades, Komatsu has evolved to become a international giant thanks to their strength and competence within the various fields of logistics, excavating, construction and mining. Using progressive concepts and technological superiority, they continue to be at the forefront of these industries.

Evolving in 1945, Komatsu Forklift Co., Ltd has expanded immensely. Using their enhanced manufacturing capabilities and contemporary design methods, Komatsu has become renowned to manufacture the kind of rugged and dependable forklift that customers across the world have come to rely on. In 1976, Komatsu Forklift U.S.A., Inc was created to satisfy the increasing demand for its goods in the North American market. To better costs and efficiencies, a modern facility was built in Covington, Georgia in 1990, to consolidate all U.S. Komatsu Forklift product support and manufacturing operations.

Remaining one of the leading suppliers and manufacturers of durable and modern lift trucks today, Komatsu Forklift U.S.A., Inc continues to satisfy their customers's desires globally. Central and Latin America, Mexico, the Caribbean and South America are home to some of Komatsu's satisfied customers along with their North American clients.

After years of delivering consumer service and maintaining bonds, Komatsu Forklift recognizes that meeting the customers's needs is vital. All the latest product enhancement at Komatsu begins first with the client. By welcoming input and criticism, they are able to establish client wishes and expectations then develop progressive concepts and then manufacture to exceed Komatsu Engineering Principles. Assuring consumers that quality is premeditated from the beginning and sustained through the manufacturing, service and sales processes, allows Komatsu to end up with a superior product from start to finish.

Komatsu engineers are specialized professionals in designing lift trucks, construction equipment and heavy duty equipment. Their design skill and competence assures that each new piece of equipment will endure in the toughest environments and have the ability to survive the roughest applications. Adherence to stringent engineering standards permits Komatsu Forklift to meet ISO 9001 standards. Computer aided design and stringent in-house quality standards all add to superior lift truck products. Komatsu Engineering Standards translate the modern and progressive expertise used in advanced mining and construction equipment into world class equipment.

The ultra-modern facility in Covington, Georgia has all the needed requirements for full scale manufacturing. This facility is able to take raw steel and manipulate it by preparing, welding, and fabricating it. When assembled and painted the lift trucks are ready to leave the plant and enter the marketplace. Maintaining quality control through the length of the manufacturing process, assures consumers that the quality is built into Komatsu's products from the very beginning.

Komatsu believes that since a product is only as valuable as the people who sell and support it, their dealers make all the difference. Komatsu Forklift is proud of their committed dealer networks who strive to exceed expectations. Specialized in all elements from sales, service or operating instruction, or aftermarket support, their diverse association of knowledgeable and capable experts are available. Komatsu Forklift Vendor locations across the nation have a Komatsu OEM components on-hand to provide the essential service needed to keep customers's operations running smoothly. Computerized, real-time access with next day distribution from their highly automated distribution hub is another option. The web-based K-Link system assists sellers with online parts management, service and acquisition for all major forklift brands.

At Komatsu Forklift U.S.A., Inc. they understand that their world-class customers depend on Komatsu lift trucks in their day-to-day operations. So Komatsu focuses their attention on their national account customers allowing them to gain from an original partnership that facilitates them tailor their partnership in order to raise consumer efficiency and profits. Komatsu national account consumers have access to on-line components and service support system and a comprehensive fleet administration program, offering the ability for Komatsu to be their total solution for any forklift concerns.

The well-organized and dependable staff members at Komatsu Forklift U.S.A., are dedicated to offering exceptional customer support no matter if it arrives in the form of instruction, sales, aftermarket support, and longterm maintenance. They want to make sure that the client support provided will help their customers meet or exceed their company targets while establishing strong working relationships in the process. Komatsu strives to identify with each of their customers's distinctive ways of doing business and enjoys working together to develop a plan to best insure their ongoing success.

Komatsu invites you to contact your local Komatsu forklift supplier today in order to learn more about the selection of services and products they have available. Customer satisfaction and support are two of the companies top priorities and it is easy to see why thousands of consumers world-wide depend on the Komatsu family of products everyday.